



Dear Guest,

Re Corona Virus / COVID-19 outbreak as of March 25, 2020:

We want you to know that we are keeping a close eye on all new updates regarding COVID-19 (coronavirus), just like you.

The health and safety of our guests and staff remains our top priority, and we strive to offer you a vacation escape that is, above all, tranquil and delightful.

With this in mind, we have heightened our cleaning and health standards throughout our property. Also, we have made our reservation policies even more flexible to ensure you can enjoy the getaway that you have been planning... with complete peace of mind. Lucky for our Guest Ranch Industry, medical professionals are also encouraging people to look to the outdoors, advising: "If I wanted to be totally risk averse I would take an outdoorsy-type trip—enjoy hiking, camping or horseback riding". There are lots of ways of avoiding crowds and the environments in which transmission is going to occur."

### **Adjustment in Booking policy during Force Majeure Covid-19 circumstances**

With the assurance that this situation will reverse, we have made our booking policy as flexible as possible so that you have the possibility to modify any reservation. We will honor your existing rate to reschedule your stay to a different date throughout the rest of the year 2020 and 2021. This new policy applies for existing and new reservations, and rescheduling can be made up to 30 days in advance of your arrival date. Please keep in mind that blackout dates may apply, and rescheduling is subject to availability. Other terms and conditions may apply.

BREAKING:

GETTING OUTDOORS **NOT CANCELLED**  
MUSIC **NOT CANCELLED**  
FAMILY **NOT CANCELLED**  
READING **NOT CANCELLED**  
SINGING **NOT CANCELLED**  
LAUGHING **NOT CANCELLED**  
HOPE **NOT CANCELLED**

LET'S EMBRACE WHAT WE **HAVE.**

unsinkable